



Contact Information

www.StaffTechs.com

Monday - Friday
 8:00 a.m. - 5:00 p.m.
 865.392.9010 phone
 866.339.0578 toll-free
 865.392.9011 fax

After Hours Support
 865.748.8462 phone 1
 865.748.8058 phone 2

info@StaffTechs.com

123 Center Park Drive, Suite 203
 Knoxville, TN 37922

Please email resumes in Microsoft Word format to:
careers@StaffTechs.com

Note: We do not accept printed resumes or
 unsolicited walk-in applicants.



*The Right Technology...
 When You Need IT®*



GSA Schedule Contract GS-35F-0591R | DUNS: 014167436

StaffTechs is a division of **StaffMe.net**

StaffTechs is an award-winning business that provides staff augmentation and outsourcing, based in Knoxville, Tennessee. Established in 1997, the Company specializes in recruiting and human resources (HR) services, combined with contracts and other business in governmental and commercial sectors. In addition, the Company provides non-contingent, long-term and temporary staff placements, temp-to-hire and direct-hire positions for various levels of skilled field employees for the Information Technology (IT) and Information Systems (IS) industries.

Is your company spending too much time and budget managing your IT department instead of focusing on your core business?

StaffTechs provides organizations with staff augmentation, outsourcing and products, creating a well-defined IT infrastructure that companies need to keep their businesses running efficiently.



StaffTechs provides the best creative and customized IT solutions to meet the challenges of your company's dynamic environment.

IT Consulting and Project Support

Our Company has specialists that are available *around-the-clock* for consulting or support. If needed, we provide professionals with security clearances.

Custom Computer Programming

One mistake a company often makes is to think that, "We just need to hire a programmer!" Software development is more than developing code. There is an engineering process called *The Software Development Life-Cycle*. If this process is not followed, your project will likely be over budget or fail.

Database Design and Administration

Proper database structure and management are critical to successful business operations and security. StaffTechs will assist your company with increasing productivity and decreasing the risk of losing data, by locating all critical files and databases in one central location.

Web Portals and Hosting

Our IT staff provides your company with the latest technology in Web portals and Web site hosting.

Server Migration Services

Server migration and consolidation of systems and software are tricky and tedious tasks. Take advantage of our experience performing these tasks to ensure satisfaction.

Networking and Security Consulting

Our Company keeps your network and data secure by running a network security scan and patching any vulnerabilities that may be discovered. Our software push process will save time and money by allowing desktop support to update software from one location, instead of upgrading workstations individually.

Company data copied internally to portable storage devices could put your organization at risk of losing confidential information. Additionally, your organization is at risk of obtaining an exploiting virus if employees download and open files from the Internet before they are scanned.

Document Management and Workflow

By programmatically placing your organizational papers and processes in an automated, electronic fashion, the risk of missing a step or misplacing a file is drastically reduced and productivity increases.

Telecommunications, Voice Over Internet Protocol (VoIP) and Unified Messaging

Voicemail and email are indispensable tools for today's businesses. Additionally, a fax server will receive and convert incoming faxes to electronic form and deliver them directly to your employee's inbox. It will also act as a network printer so that all employees have the option of faxing documents right from their desktop. Also companies may want to add VoIP which requires the proper network infrastructure, including Quality of Service (QoS) from end-to-end.

Customer Relations Management (CRM)

Having a phone system linked to your computer desktop provides a graphical user interface to the features that are not being used with your existing system. IP phones provide your sales staff with a robust CRM system which ties contacts, notes and appointments to incoming and outgoing calls.

Call Centers, Interactive Voice Response (IVR) and Converged Communications

Our IT division provides your company with expertise on utilizing a call center to facilitate critical support for your customers. Implementing IVR will tie together your company's software and data systems, allowing clients to call in, enter customer name, invoice or order number and have data available on-screen before answering the call.



Products

StaffTechs only resells products that are actually used in-house and has a test and development environment that utilizes virtual servers and workstations. Our products range from VoIP telecommunications, Internet Service Provider (ISP) connection redundancy and Wide Area Network (WAN) security hardware to Local Area Network (LAN) monitoring, messaging and security, along with time tracking software solutions.

Our Company is an authorized hardware reseller and Systems Integrator (SI) for router clustering technology from FatPipe Networks and for the next generation of converged IP-PBXs from AltiGen Communications. In addition, we resell, install, configure and train for Journyx Timesheet software that includes Project Management, Billing Administration and Payroll Processing. We are a reseller and SI of VMware and the GFI Security & Messaging Software suite that includes anti-spam, email content security, archiving software, among others.

RelocateMe.net

Whether relocating a corporate headquarters or a company's newest recruit, RelocateMe.net smoothly handles the tasks associated with each request. We provide every client and their employees guaranteed results, proven savings and a complete line of relocation services for corporate, government and residential moves whether local or nationwide.

- Home sale and house-buying assistance
- Destination services, such as community introduction, school options and recreational information
- Move-in assistance, including utility setup and deposit, banking and insurance accounts, driver's license, among others

info@RelocateMe.net | 865.392.9050

Business Reasons for Staff Augmentation and Outsourcing

- Expand company geographic reach
- Respond quickly to business and industry changes
- Better predict operating costs
- Reduce capital investments
- Focus internal resources on core business

Ways staff augmentation and outsourcing will improve your company's ability to use and manage technology:

- Obtain quicker access to technology skills
- Achieve the flexibility to grow or shrink

- high-technology requirements
- Gain access to cutting edge hardware and software technologies
- Acquire the ability to refresh hardware and software as needed
- Aggregate the demand for IT resources from across the organization
- Secure a more standardized IT environment

We attract a large number of exceptionally talented and qualified consultants with a multitude of skills. In most cases, we provide the right candidates for your company's situation – **immediately!**